

UX teams: Collaboration across roles

WITH BRENNA GORDON, JERMAINE RICHARDS, JESSICA BROWN, KELLY KIM AND SHRADDHA SWAROO



brenna

GORDON

McGraw-Hill

Education





Senior UX Designer /Marketing Analyst at Beckman Coulter



jessica **BROWN**

Visual designer at SunnyBoy Entertainment, virtual reality firm

KIM UI designer at Hallmark Labs, LLC

kelly



shraddha **SWAROOP**

Director of OCUX, UX designer and professor at Cal State Long Beach





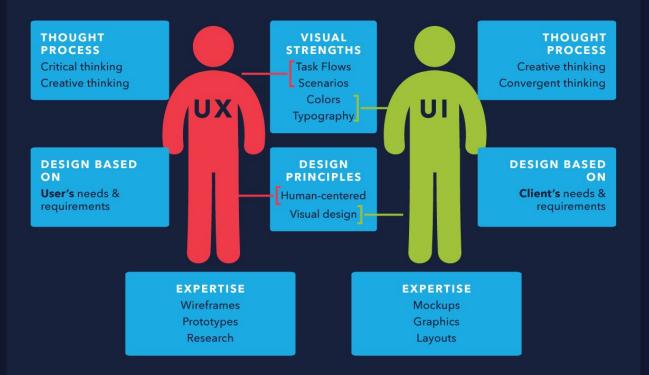






DEFINING ROLES

UX DESIGNER VS UI DESIGNER



Information architect - UI designer

UX ROICS And what it means for you

UX designer

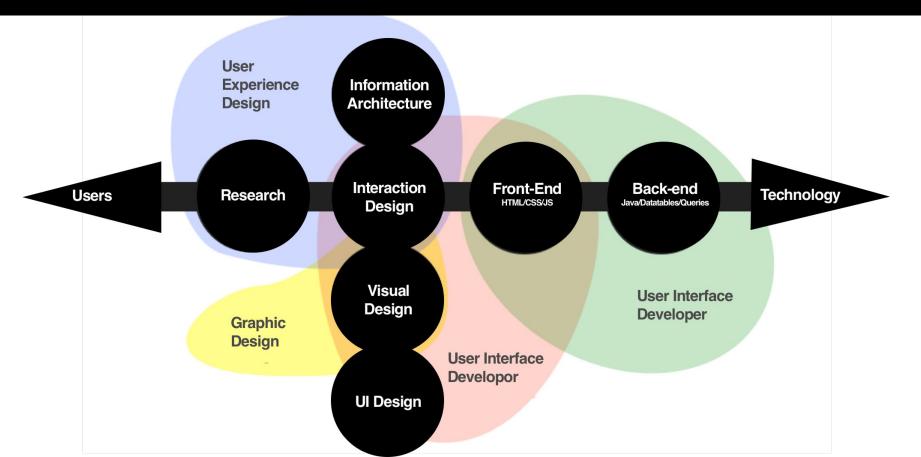
Visual designer

UX researcher

COLLABORATION BETWEEN ROLES



HOW IT WORKS



RESEARCH BEFORE PRESENTATIONS



BIGGEST MISTAKES IN UX



TIPS FOR SUCCESS



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QUESTIONS FROM THE AUDIENCE



GETTING YOUR FIRST JOB



WHICH ROLE IS BEST FOR YOU?



UXJOBS AND DESCRIPTIONS

JOB OPPORTUNITIES FOR UX PROFESSIONALS

	USER Research	USABILITY Analyst	INFORMATION Architect	INTERACTION Designer	VISUAL Designer	UX Designer
JOB Description	User Researchers provide a deep understanding and insight of user behavior, needs and motivations. They offer feedback in all phases of the design process from project conception, to implemen- tation, to development.	Usability Analysts apply user research & usability principles to identify usability problems. They help ensure usability goals are met by identi- fying project objectives, evaluating the success of studies, and measuring outcomes.	Information Architects focus on scoping, building and optimizing how information is organized and presented to users. They develop thorough, realistic plans that support organizational user experience objec- tives.	Interaction Designers draw upon user data, research and team input to generate interaction concepts that enable seamless, fluid, relevant and engaging experi- ences for users.	Visual Designers turn wireframes/prototypes into visual designs that are both user friendly and adhere to brand guide- lines. They rely on keen understanding of graphical elements, style guides, brand standards and design systems.	User Experience Designers are often jacks of all trades within the user centered design process. Their role centers on creating success- ful user experiences through research, feedback, analysis, testing and best practices.
JOB	Conduct user and task analyses to identify opportunities to improve user experience Synthesize research findings into meaningful recommendations and actionable results	Investigate and resolve user experience issues through evaluation and testing Effectively improve upon and communicate action- able insights that materi- able insights that materi- ally improve the customer experience	 Create wireframes, process maps, functional specifications, prototypes and other artifacts to describe the intended user experience Apply user personas and scenarios to develop relevant process and user flow models 	Participate in the creation of rapid proto- types to illustrate a service or application Cooperate with visual designers to solve prob- lems and create full design solutions on projects	Create engaging, usable, and effective visual design solutions to achieve user centered goals Validate the effective- ness of designs through research and usability studies	Drive the development and communication of the user design process for a given project Participate in the research, analysis, development, and testing phases of the design process

THANK YOU

